

Case Study - PeopleSoft Upgrade

Challenges

- » End user testing was not sufficient
- » Retrofitted custom attachment logic was not tested properly due to lack of test cases
- » End user training was not complete as the they were spread out in different locations

Benefits

- » Client's upgraded PeopleSoft environment is more stable and users are able to perform their day-to-day activities with more ease than before
- » All custom attachment moved to delivered functionality
- » Pay check printing completed in under 45 minutes post upgrade compared to the original 3 hours
- » Ease of maintenance
- » Improved product performance by leveraging the new features in the upgraded product

The Client

The client, located in Dallas, Texas, is a leading NGO that focuses on addressing breast cancer through education, research, and grants that provide financial and emotional assistance.

Results

- » Retrofitted all customizations to 9.2
- » Moved all custom attachment logic to delivered 9.2 logic
- » Users were benefited by the improved processes
- » Project was under budget by 25% and completed right on time
- » Unit testing of all delivered business processes used by customer were done using PTF cases developed in-house.

About SmartERP

SmartERP is a new generation software services company focused on providing both end-to-end PeopleSoft solutions using proprietary methodologies, and real-world business experience in assessments, implementations, upgrades, support, and maintenance.

SmartERP's model and methodologies are geared to ensure that our customers achieve the highest value at the lowest cost. Our PeopleSoft experience, mature delivery model and technical competencies make SmartERP the ideal partner for your strategic initiatives.

At SmartERP, we incorporate flexible tools and methodologies with extensive industry and technology domain experience to successfully deliver the highest quality work on time and on budget.